

TELERECOVERY

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**This communication is from a debt collector. This is an attempt to collect a debt.
Any information obtained will be used for that purpose.**

Protecting Your Privacy

We recognize that protecting privacy is a responsibility we have to our customers and potential customers.

Our Information and Security Procedures

We take the following steps to safeguard your information:

- ! We maintain physical, and procedural safeguards that comply with federal standards to guard your information.
- ! We require other companies we do business with to maintain procedures to provide data security.

Our Information Verification Procedures

We believe keeping customer information accurate and up to date is important. Your information is safe and secure with us, please update it as needed when prompted.

Refund Policy

All refunds will be reviewed on a case by case basis. Refunds will be mailed to the address we have on file at the time of the refund or refunded to the card used in the transaction.